



## Clone Detection – and how to clear a Cloned license

**When attempting to activate, user receives error message:**

### **Cloned license detected.**

Most commonly, this issue is seen with Macintosh users that utilize Migration Assistant to move content from clone their previous machine's hard drive to their new machine will invalidate the **Spartan** license on the new machine. No new licensing can be activated until this cloned state is addressed. In order to clear the cloned state, open the **Finder**, **click** on the **Go** menu, **click** on the **Go to Folder...** entry, in the **Go to Folder** dialog, type: `/var/hasplm/installed/47332` and hit the **Return** key. **Delete** the contents of the 47332 folder (**drag** contents to the **Trash** and **empty** the **Trash**). Restart the machine, attempt to activate **Spartan**.

For other platforms, delete the contents of the 47332 folder, restart, and then attempt to activate, the 47332 folder is located:

**Windows:** C:\Program Files (x86)\Common Files\SafeNet Sentinel\Sentinel LDK\installed\47332

**Linux:** Computer/var/hasplm/installed/47332

### **To AVOID cloned licensing on the Mac (perform either A or B below):**

When moving to a new machine: **Before** using Migration Assistant:

**A.** First Download: <https://downloads.wasvefun.com/LicenseManagerUtilities.dmg>

Drag the Uninstaller to your desktop and double-click to uninstall the license manager from your old machine.

Next: From an admin level terminal window run the following:

```
sudo rm -rf /var/hasplm/installed/47332
```

Once the file has been removed, you can utilize Migration Assistant

**B.** If the terminal command is not an option:

**Open** the **Finder**

**Click** on the **Go** menu

**Click** on the **Go to Folder...** entry

In the **Go to Folder** dialog, type: `/var/hasplm/installed/47332` and **hit** the **Return** key

**Delete** the contents of the **47332** folder (**drag** contents to the **Trash** and **empty** the **Trash**). **Restart** the machine before utilizing Migration Assistant.